

The Present Situation and Function of Voluntary Activity Support Organizations in Japan

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The 1st Grade of the Doctoral Course

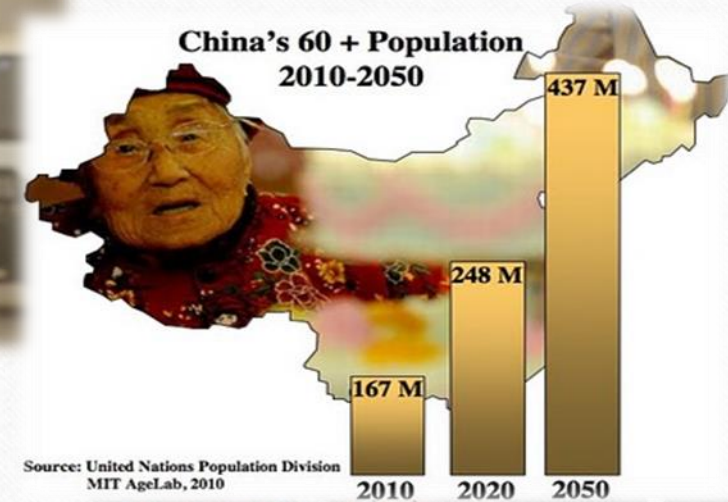
Outline

- ◆ Background
- ◆ Objective and Research Questions
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 - of the interview survey
- ◆ Conclusion

Background



China



Background

The centralized governmental system and the market have their limits



A new solution is in need of exploration through the construction of a society of reconciliation and civic virtue, with various participation by the citizens. (Zeng2014)



Voluntary activity support organization



- Make dialogs between the government, market and the community sector.
- Provide social services and coordinate social resources.
- Promote more citizens to participate into the society.
- Strengthen the country's "soft power" and steady its sustainable growth.

Background

In July 2016, the Chinese government advanced a proposal which aims to promote and support Voluntary Service Organizations.

However

The organizations are not functioning properly

➔ **Coordination**

Objective and RQ

My objective is to gain understanding of methods of coordination from support organizations in Japan which are doing many advanced practice.

Research Questions

1. What is the present situation of the voluntary activity support organizations in Japan?
2. How does the support organization function in coordination?
3. What can we learn from the voluntary activity support organizations in Japan?

Methodology

- Literature Review

To grasp the present situation of the organizations supporting voluntary activity in Japan and analyze the function of “coordination”

- Qualitative Research

To analyze the qualitative data obtained through interviews with people in the management level of Japanese voluntary activity support organizations.

Present Situation

Voluntary activity support organization

Volunteer Action Center

ボランティア・市民活動センター

- community development
- citizens' independent participation

NPO Support Center

NPO支援センター

a new social system to solve social issues

Present Situation

— the comparison of the two systems


	Volunteer Action Center	NPO Support Center
Main Content	social welfare	voluntary activity organization management
Form	established by government private management	privately established private management
Financial Resources	state	private funds
Features	locality, publicness	private, pioneer

The Function of Coordination -from previous study

Kajin (2013 : 120)	coordination is the support to connect the people who want to participate in volunteer activity and the people (or organization) who is in need of a volunteer, and to produce “the new public” in the community and the society.
Li (2002 : 214)	based on the value of creation of one’s own accord, coordination is the redistribution of resources, such as money, information, talent and connection by various methods.
Kan (2005)	the importance of bringing out the spontaneity of citizens including volunteers in the functioning of coordination.
Tsutsui (2015 : 95)	five aspects : to promote people to participate in the activities, to produce the connection between one and another, to combine the objects and services, to adjust the role of the person inside the organization, and to achieve the cooperation between different organizations.
Japan National Council of Social Welfare	acceptation, recruitment and development, connection, network making, information management, activity improvement (2016).

The Function of Coordination

Four Sub-functions:

- ① To secure and promote wide participation
-  ② To provide opportunities of raising public awareness and enhancing volunteer learning
- ③ To combine social resources appropriately
- ④ To achieve an adjustment inside the organization and cooperation outside the organization

Overview of the Interview Research

Place: Osaka, Japan

Period: April to July 2015

Interviewee: 4 people(2/1/1) in the management level at 3 support organizations

Osaka City Volunteer Action Center,
Joto Ward Volunteer bureau,
Osaka Voluntary Action Center

Duration: 1-1.5 hours each

Method: semi-structured interview

Analytical method:

Verbatim report → code → categorize →
modelling → to story



Introduction of the interview objects

Volunteer Action Center



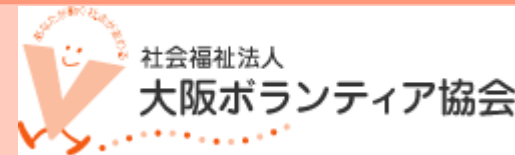
Osaka City Volunteer
Action Center



Joto Ward
Volunteer Bureau

NPO Support Center

Osaka Voluntary Action Center



Results of the interview survey 1

① To secure and promote wide participation

Awaking the will to participation	<ul style="list-style-type: none">✓ Provide support for making places in which residents could easily participate✓ Enhance dissemination of information and public relations✓ Develop new programs
Device making for easy participation	<ul style="list-style-type: none">✓ Accessibility✓ Volunteer insurance✓ Information provision tool✓ Volunteer activity experience system
Support for long-term participation	

Results of the interview survey 2

② To provide opportunities of raising public awareness and enhancing volunteer learning

Making places

- ✓ A place for learning
- ✓ A place for communication
- ✓ A place for cooperation

Results of the interview survey 3

③ To combine social resources appropriately

Information collection	<ul style="list-style-type: none">✓ Understand the characteristics of the citizens✓ Catch the information from facilities, NPO, and the community
Grasping the needs	<ul style="list-style-type: none">✓ Correspond to a change of needs

Results of the interview survey 4

④To achieve an adjustment inside the organization and cooperation outside the organization

Adjustment of the role	<ul style="list-style-type: none">✓ Full-time position VS holding two posts concurrently✓ Staff composition
Cooperation with the organizations from different fields and sectors	<ul style="list-style-type: none">✓ Wide networking✓ Maintenance of an appropriate relation with the government and enterprise✓ The cooperation through internet utilizing✓ Cooperation with various organizations

Conclusion

- Improvement of the organizations' foundation
- To enhance the staffs' skills
- Creating a place for function
- Wider networking and cooperation with various organizations



Thank you very much
for your kind attention!

